



TEXAS PRIDE DISPOSAL

A Statement from Texas Pride Disposal Regarding COVID-19

First and foremost, to all of our customers, employees, family, friends, and neighbors, we pray for a safe and healthy few weeks for everyone.

As we continue to navigate these unique times, please rest assured that we are doing everything we can to ensure that your garbage and recycle continues to be collected as scheduled. As our mission states, we are committed to providing the safest working environment for our employees as well as our customers.

Here is what we are doing in response to COVID-19:

Our Service

While our employees typically receive gloves on a regular schedule, we are providing additional gloves and facemasks upon request. In addition, we are limiting the number of employees allowed in the operations area of our office at any one time.

Regarding our actual services, our employees are operating in one of the best environments, outside and in the direct sunlight. *At this time, we do not foresee any interruptions in our services*, however, increased volumes may cause some service delays.

Our Customer Service

We have provided our office staff the option of working from our office or working from home. Our phone system is capable of being plugged into any computer and working remotely, minimizing interruptions in our customer service.

While our staff is primarily still working, please note that several of our team members are also now working from home with their children. Coupled with higher call volume than usual, there may be some delays on our phone system. *We encourage residents with inquiries to email us at service@texaspridedisposal.com or try our new chat option available on our website, www.texaspridedisposal.com.*

Our Customers

While we are trying to make our services as seamless as possible for you, *we are asking that our customers bag ALL waste in plastic bags so our employees can avoid direct contact with your garbage.*

While this may seem like an unassuming request and the likelihood of catching this virus from your garbage minimal, the mental health of our employees is just as important as their physical health.

Additionally, while recycling should always be placed loose in your recycle container, if residents are showing any signs of illness, please simply bag your recyclables they have come in contact with and dispose of them with your garbage.

From your Texas Pride Disposal team, stay safe, and thank you for being part of our family!

